



# ANNUAL REPORT 2019-20

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## ABOUT US

Anglican Family Care (AFC) is a social services agency that has served the people of Dunedin and Otago since 1970. Our main office is based in Dunedin, with other branches in Balclutha, Oamaru, Alexandra and Wanaka.

Our main focus is tamariki (children), rangatahi (young people) and their whānau (family) but we also provide services that support individuals in need.

Our services are for all people regardless of beliefs because we respect the values and beliefs of the Anglican Church, especially "to respond to human needs by loving service".

## OUR VISION

Strong, connected and thriving whānau and tamariki.

## OUR MISSION

Working together with Otago whānau to make change that inspires hope for a better future.

## BOARD OF TRUSTEES

Jim Hawker (Chairperson), Sian Adamson, Hilary Allison, Bishop Steven Benford, Elisabeth Cunningham (Bishop's Delegate), Kyle Forde, Diana Hudson, Jo Kingi, Bruce McCormick, Ruth Zeinert

*DEFINITIONS: tamariki (children); rangatahi (young people); whānau (family); pēpi (baby)*

## OUR VALUES

### Whanaukataka (Sense of Family)

Our core values encompass all aspects of whānau. We promote and generate respect for each other, and for those with whom we work.

### Kotahitaka (Common Purpose)

We endeavour to enhance our work by building lasting relationships on a strong foundation.

### Manaakitaka (Looking After People)

We honour our responsibility to be respectful, supportive and honest in our communications.

### Mahi Tahi (Working Together)

We work together to create an environment in which diversity is acknowledged and nurtured.

### Whakahirahira (Excellence)

We strive for the very best at all times with all people and seek to be professional in all situations.

### Awhinataka (Stewardship)

We recognise that when we support others we are at all times acting for the whole agency and for all people.



## OUR SERVICES

### Family Start

Provides support, advocacy and information about health and safety to parents of pēpi (babies) and young children.

### Home-based Family Support

Provides support, advocacy and advice for parents/caregivers of tamariki (up to 18 years). We can also deliver one-on-one parenting courses and, in Dunedin, respite care.

### Restorative Justice

Is a response to crime that aims to hold offenders accountable and to help restore the harm to victims.

### Social Workers in Schools

Supporting tamariki at the following schools: Brockville, Bathgate Park, Carisbrook, Concord and Pine Hill.

### Counselling and Play Therapy

Therapeutic services to help tamariki and parents deal with trauma, loss, attachment, abuse or grief.

## CHAIRPERSON'S REPORT



It is my pleasure to present the forty-eighth Annual Report of the Anglican Family Care Centre Incorporated Trust for 2019/2020.

The financial year ended 30 June 2020 recorded a net surplus of \$37,675, which was in line with a similar surplus recorded last year. This year total revenue exceeded \$3m representing an increase of 7% on last year, which was largely the result of government contract funding increases. Total expenses increased in line with the revenue increase and were again driven by increases to employee costs, representing 79.7% of total expenses (2019: 78.9%).

While the government contract income underpins the agency's existence, it would cease to operate without the significant contributions received from community funding. This year's income from fundraising, donations, grants and other income totalled \$374,391 (2019: \$357,467). We are extremely well supported by our loyal individual donors and also very fortunate to receive substantial contributions from community organisations, in particular Otago Community Trust, Central Lakes

Trust, Lion Foundation, Tindall Foundation, Dunedin City Council, Dunedin Diocese, NZ Lottery Grants Board and The Southern Trust.

The year has certainly been an eventful one characterised by the unparalleled disruption of the COVID-19 pandemic but is certainly not defined by it with the agency experiencing further growth and development in many vital areas. This included progressing interactions with affiliated organisations both locally and nationally, the rollout of important IT and communication upgrades, implementation of wellbeing initiatives and development work on a cultural framework, and not least of all the running of many activities and fundraising events which continue to raise the community profile of the agency.

The agency responded extremely well to the lockdown implications of COVID-19. Aided by the Pandemic Response Team, the agency was well prepared to implement 'work from home' practices that ensured services largely remained fully accessible. With the majority of the agency's work with whānau and tamariki performed

face to face in their homes, staff had to adapt very quickly to a new way of working and connecting with their clients, which involved phone and video calls, texting, and emails.

The Board acknowledges and thanks Mike Williams for his strong leadership, proactive management and thoughtfulness, particularly during the lockdown period. Mike received excellent support from the relatively new senior management team of Jane Hutton and Donna Davidson. They kept up regular communications to all clients and ensured staff were fully informed, appropriately resourced, and their wellbeing needs considered throughout this difficult time.

The Board recently received the resignation of Hilary Allison as a trustee. Hilary has remarkably served twenty years as a trustee, twelve of those as the Board Chair. Hilary has made an immense contribution to the agency, particularly through her social sector knowledge and in-depth understanding of NGO business processes. Furthermore, Hilary exhibits the textbook of governance attributes that I have both admired

and benefited from. Hilary will be sorely missed from the Board. I also acknowledge and thank the guidance, dedication, and discerning contribution from all trustees namely, Sian Adamson, Bishop Steven Benford, Elisabeth Cunningham, Kyle Forde, Jo Kingi, Diana Hudson, Bruce McCormick and Ruth Zeinert.

Finally, I offer my sincere thanks to all the agency staff who, in the most challenging circumstances, have shown remarkable resilience, creativity and innovation to continue delivering the valued services and support required by those most in need.

I move the adoption of the Chairperson's 2019/20 Report of the Anglican Family Care Centre Incorporated Trust.



Jim Hawker

In the last 12 months,  
Anglican Family Care  
supported approximately



Otago tamariki

and  
made



home  
visits

## GENERAL MANAGER'S REPORT



The 2019-20 year has been one of some consolidation for Anglican Family Care after an ongoing period of considerable change - at least it was until COVID-19 made an unwelcome appearance!

The national lockdown in response to the COVID-19 pandemic was a great test of resilience not only for those we support but also for our workers. Fortunately, we were well prepared

and able to switch to a work from home scenario very quickly and relatively smoothly. Effective technology meant we were well connected to each other and to our clients. What it all means for the future in terms of the effect on our communities and the impact on Anglican Family Care services is yet to be fully realised. The challenge for us in terms of how we meet the need ahead will remain, but we will keep our vision of strong, connected and thriving whānau and tamariki as our fundamental motivation.

In October, we farewelled our Practice Manager Kathy Richards after 25 years of service to the agency and community and welcomed Jane Hutton from our South Otago team into the role. This has completed a total change of the guard in terms of our management team within the space of a year. The organisation's strong systems and practice meant the wheels kept turning while we collectively found our feet, and there is a sense of optimism within our team for the road ahead.

There were notable anniversaries for two of the programmes we deliver in the past year. Family Start and Social Workers in Schools (SWiS) have both

reached the 20-year mark. Both programmes are delivered nationally through a range of providers, and Anglican Family Care has been involved for the duration. It is testament to the quality of these essential programmes, not to mention the passion and skill of those delivering them that they have lasted the distance and proven their effectiveness through a changing political and economic landscape.

I must make mention of the Royal Commission of Inquiry into Historical Abuse in Care. As a faith-based agency with a history of providing care services, we were required to make submissions to the Commission of Inquiry. This was a significant undertaking with very short timeframes to work with, but we understand and unreservedly support the kaupapa. We now await the redress hearings for faith-based institutions scheduled to take place in November and December 2020.

We have continued to work constructively with our funders and contracting partners. The government, through Oranga Tamariki contracting, have continued to incrementally improve funding for the sector which

is a significant acknowledgement of the value of our work. It is also worth noting that there are currently pay equity claims in process around NGO social workers, and in addition the broader NGO social sector workforce. Anglican Family Care certainly supports this ongoing work.

A major piece of work for the year was the tendering of the Restorative Justice Service, which was unfortunately cancelled due to COVID-19 after submissions had been made. Our work in submitting a substantial and robust proposal will not go to waste, as we will have the opportunity to work in co-design with the Ministry of Justice and other providers to shape the future service. In the meantime, we continue to provide the service under a renewed, shorter-term contract.

The effort of staff and students from St Hilda's as well as a broader network of willing volunteers was greatly appreciated with our street appeal in November of 2019. The agency was represented with enthusiasm, and we were able to lift our public profile and raise some always needed funds. I am also hugely appreciative of the wonderful ongoing support we have

received from the team at Selwyn College. The energy, kindness and focus of this younger generation offer much promise for the future.

We continued to build on our relationship with the Auckland-based Anglican Trust for Women and Children, hosting their senior team over two days in October. I also remain actively involved within the Anglican Care Network as one of the two Dunedin Diocesan representatives. These relationships are strategically important, and I look forward to progressing them in the future.

It is important to note that we are fast approaching the 50th anniversary of our formal inauguration in 1971 - a significant milestone and one we fully intend to celebrate. Planning is underway, and we have a book written by Julia Stuart covering the history of the agency in the advanced stages of production - a labour of love ten years in the making. We owe Julia our sincerest appreciation for her dedication to making this possible, and look forward to sharing our story.

Most importantly, none of what we do is possible without our team of

wonderfully skilled people whose commitment to the quality and often life-changing work they do is unquestionable. There is a complexity to this work that cannot be underestimated, and the richness and diversity of professional skill sets, life experience and knowledge amongst all of our people help to ensure we meet the challenge. This extends to our governance, where Anglican Family Care continues to benefit from the oversight of a strong and experienced Board of Trustees chaired by Jim Hawker.

Finally, I extend a sincere thank you to the many individuals, parishes and organisations that continue to support us. There is a unity of direction and a belief in the difference we can make that provides great motivation for us to continue with purpose in our mission.



Mike Williams

# YEAR HIGHLIGHTS

## STAFF CELEBRATIONS

# 10

This year, Jane Hutton (Practice Manager) celebrates 10 years of service with the agency, and Cathy Donald celebrated 20 years with Family Start.

## NORTH OTAGO

It has been another busy and challenging year in North Otago. The highlight was employing a third staff member to work across the Family Start contract, which has eased the pressure on our waiting list. Abi brings with her a background in Early Childhood Education, which compliments Becky's background as a Social Worker and Sue as a Registered Nurse.

The needs of the whānau we work with are becoming more complex and challenging, and we have to be creative in the way we work with these whānau to ensure best outcomes. This became even more evident during the COVID-19 lockdown restrictions, where we continued to engage with whānau despite not being able to home visit.

We have continued to operate 'Laps Not Apps', where we ensure whānau have access to free children's books in their homes. We are well supported by the wider community and even though we no longer advertise for donations of books, we continue to receive them and are able to ensure a regular supply of good quality children's books are available to all Family Start tamariki that we work with.

Free swimming lessons for up to ten Family Start tamariki per year also continues and is very popular. We have found this is a great way for parents to spend time with their

tamariki, learning new skills, meeting new friends, and just normalising their parenting experiences, all at no cost. We are very grateful to Waitaki District Council and Waitaki Aquatic Centre for their continued support of this.

We are very fortunate to live in a very supportive community. We receive all sorts of donations, from books and clothing to toiletries and hand-knitted baby clothes, for which our Family Start whānau are extremely grateful to receive.

The North Otago team feels very privileged to be able to walk alongside the whānau we work with and be able to support them to make and sustain changes to improve outcomes for their tamariki.

## OCEANS

The OCEANS Grief and Loss Programme continues to be well received in North Otago. Maria mostly runs groups for tamariki during school time, and the demand for this service continues to grow. The adults' programme runs when there is demand. Maria will be actively recruiting for more volunteers to help her run OCEANS, and we would like to thank the current volunteers for all the time and energy they put into making OCEANS the success it has become.

**17** TAMARIKI **3** ADULTS  
SUPPORTED THROUGH OUR  
OCEANS PROGRAMME





## CENTRAL OTAGO/WANAKA

The two services for this area, Home-based Family Support and Family Start, have continued to receive steady referrals throughout the year. A focus for the coming year will be on consolidating pathways to referrals and creating opportunities to develop collaborative partnerships. Early intervention, as in early in the life of the problem and early in the life of the child, is central to our child-centred framework.

Meeting the demand for therapeutic support for whānau continues to be a challenge, not only with funding but also the availability of counsellors/therapists, as many have long waitlists or have closed their books. The combination of social work and counselling is often an effective combination of services that supports parents to have strong, healthy attachments with their tamariki.

# 100%

## OF CLIENTS WHO GAVE FEEDBACK HAD THEIR NEEDS MET IN HOME-BASED FAMILY SUPPORT

In November 2019, we became a tenant in the new Wanaka Community Hub situated adjacent to the Anglican Church. This has led to closer working relationships with other services and the establishment of an intake meeting with the other two social service providers in the area and Community Networks. Having offices in both Alexandra and Wanaka enables us to consolidate our service provision across the district.

In June this year, we said farewell to Jill Tosswill, who has worked for AFC as a social worker for 23 years. She has been a valued member of our team and has positively impacted many whānau lives in the Central Otago area. We wish her well in her retirement.





**100%**  
OF THOSE WHO GAVE  
FEEDBACK WERE  
SATISFIED WITH THE  
FAMILY-CENTRED  
SERVICE AND HAD  
IMPROVED AWARENESS  
OF HOW TO KEEP SAFE

**92%**  
HAD THEIR NEEDS  
MET IN HOME-BASED  
FAMILY SUPPORT

## SOUTH OTAGO

The South Otago team have settled well into their new building – we even have an exterior building flag to fly! This year we have had significant staffing changes: our previous Team Leader Jane Hutton left to take up the role of Practice Manager in Dunedin, and long-standing Social Worker Jackie Greenall moved to the position of Team Leader, Kate joined the team as a Whānau Worker concentrating on the Family Start service, and we welcomed Social Worker Nicole to the team.

Interagency connections fostered by our South Otago office have remained important for our community, particularly over lockdown with meetings being held over video-conferencing. The interagency meetings are invaluable for keeping agencies and other social services linked in our district, and for sharing local issues, knowledge, and advice. There are concerns about the lack of housing availability and the increasing trend toward illicit drug use throughout the district. These factors create challenges for our whānau, and we are working hard to find ways to establish good working relationships with those affected.

Our Strengthening Families service remains an invaluable intervention and is accessed by a variety of agencies in our district with very positive outcomes for those whānau involved.

COVID-19 and lockdown added another dimension to our practice, and our staff were very grateful to have had laptops and the technology that allowed us to innovate and keep in contact with our whānau during this challenging time.

# YEAR HIGHLIGHTS

## DUNEDIN FAMILY START

2020 sees Family Start Ōtepoti celebrate 20 years in Dunedin. While Family Start has changed and evolved over this time, the commitment to best outcomes for tamariki and whānau remains constant.

In this ever-changing world brought about by COVID-19 and challenges faced by many, it also highlighted the resilience, resourcefulness and strength of whānau we work alongside. With limited home visiting becoming no home visiting, workers and whānau adjusted quickly to new ways of working and using technology to bridge gaps. This period saw whānau and communities come together in various ways to support one another and provided opportunities to make connections not often seen in the 'normal' business of life. It was also positive to see connections between parents and tamariki were re-established in the absence of external pressures. We are aware that challenges are not yet over, and the impact of the pandemic may yet worsen; however, Family Start continues to walk alongside whānau in their journey and adapt to the new working world.



FAMILY START IS DELIVERED ACROSS THE NORTH OTAGO, CENTRAL OTAGO/WANAKA, SOUTH OTAGO AND DUNEDIN REGIONS

**92%**

OF OUR FAMILY START CLIENTS ARE ENROLLED IN A PUBLIC HEALTH ORGANISATION

**85%**

OF TAMARIKI LIVE IN A SMOKE-FREE HOME

**81%**

OF TAMARIKI ARE FULLY IMMUNISED

**71%**

OF TAMARIKI 18 MONTHS AND OLDER ATTENDING EARLY CHILDHOOD EDUCATION

## YEAR HIGHLIGHTS

### DUNEDIN HOME-BASED FAMILY SUPPORT

Demand for the HBFS remains high, and the programme has had a continuous waiting list over the last year.

Circle of Security has continued to be delivered one-to-one in clients' homes with positive feedback, and we now have two team members trained to offer this programme. The programme supports parents/caregivers to strengthen their attachment and relationships with their tamariki.

**100%**

OF THOSE WHO COMPLETED THEIR HOME-BASED FAMILY SUPPORT HAD THEIR NEEDS MET

Our workers were able to continue to support client whānau through lockdown, thanks to AFC having been well-prepared in terms of technology, and the working relationships workers have with their clients. The shared challenges of this time highlighted the resilience in our communities, and the importance of people feeling connected. The impact of COVID-19 will likely continue for some time and affect the mental health of whānau as well as increasing financial and housing pressure. We have become involved with community networks set up just prior to lockdown to participate in planning and provision of support for the wider community.

A focus of the service in the next year will be working to increase our caregiver pool to provide respite care for whānau who do not have natural supports.

## YEAR HIGHLIGHTS

### SOCIAL WORKERS IN SCHOOLS

Brockville, Pine Hill, Bathgate Park, Carisbrook, and Concord Schools

This year has seen a lot of wonderful collaborations between SWiS and other agencies. One of these involved the Stopping Violence Bail on Bullying programme and a small group of students at Brockville School who designed and created a beautiful mural that spans four colourful walls (see cover photo). There are plans underway for a mural at Bathgate Park School later this year.



# 175

## OUR SOCIAL WORKERS IN SCHOOLS PROVIDED PROGRAMMES TO 175 TAMARIKI IN SCHOOLS

The other involved a longer-term collaboration with the Family Works Stepping Stones programme and saw the staff support two small groups of boys design projects for their schools. One group made a lost property box out of reclaimed pallets, and the other group made a strawberry planter. The group also gained some community experience by helping to repair a broken gate. These collaborations have been a key part of connecting rangatahi with their communities, and the benefits that have evolved along the journey have been very exciting to be part of.

As the need in the schools is huge, the SWiS programme continues to have a demand far greater than the capacity of the two workers. COVID-19/lockdown and the period following has impacted tamariki significantly, and referrals have increased since schools re-opened.

# 100%

## OF CLIENTS WHO GAVE FEEDBACK WERE SATISFIED WITH THE SERVICE

# YEAR HIGHLIGHTS

## PLAY THERAPY SERVICE

Play Therapy is offered in the context of the agency's Therapeutic Services. Tamariki have continued to benefit from using play as a therapeutic medium. In addition to the one-to-one work with tamariki, this year the service has incorporated relational work between the parent/caregiver and child and delivered individual Play Therapy to adults. The service has successfully partnered with the SDHB and Catholic Social Services to co-facilitate Circle of Security Parenting groups.

## COUNSELLING SERVICE

The standout event of the last year has been COVID-19 and the impact this has had and continues to have on the community. COVID created an environment and need for rapid change in providing therapeutic support during and after the lockdown period. Utilising video calling and phone sessions enabled the continuation of the service to clients. There has been a significant increase in demand for counselling support following the lockdown period from people experiencing; increased stress, anxiety, depression, grief, post-traumatic stress disorder and deterioration of mental health. The counselling service continues to respond to the needs of parents and caregivers so they can gain an understanding of how to work with their new reality, and move towards a sense of wellness during post-COVID recovery. This is critical for our parents to build resilience in themselves and strengthen their parenting relationships with their tamariki during these uncertain times.



# 636

WE UNDERTOOK 636 COUNSELLING  
OR PLAY THERAPY SESSIONS FOR  
TAMARIKI OR PARENTS/CAREGIVERS

## YEAR HIGHLIGHTS

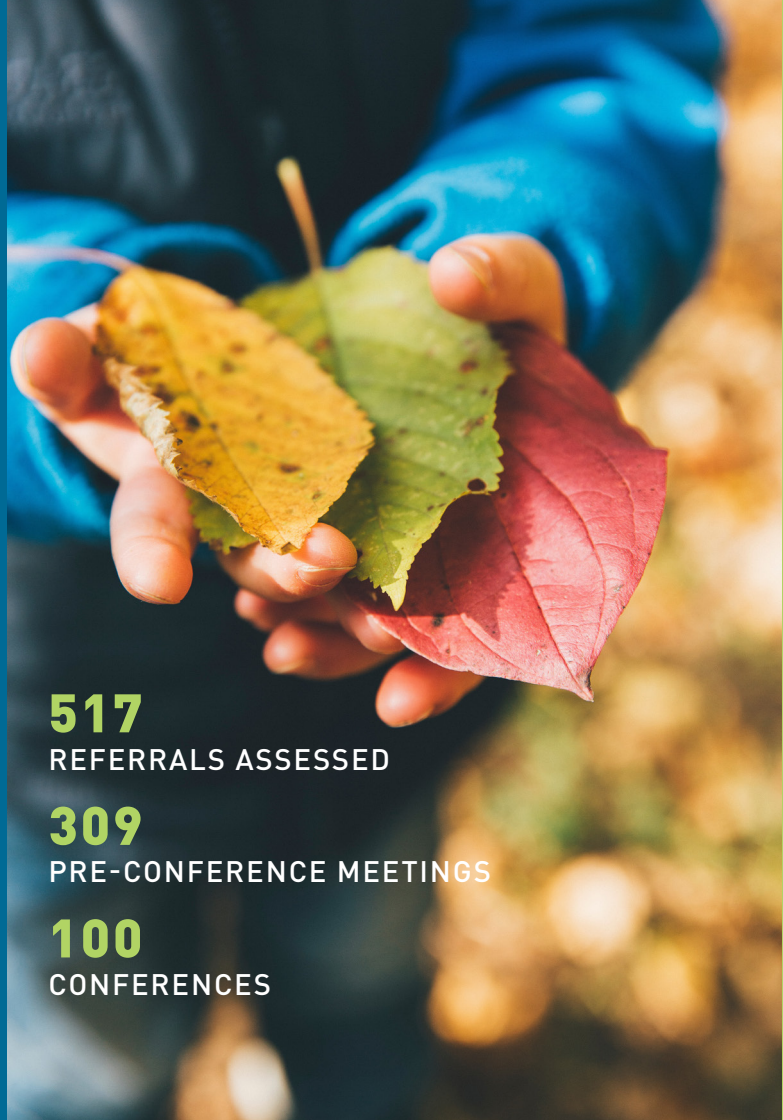
### RESTORATIVE JUSTICE

We provide restorative justice services to the Dunedin and Alexandra courts. This community-based justice programme offers victims of a crime an opportunity to participate in a process to address the harm done. All referrals are received through the courts or the Police Diversion Scheme. Participation in a restorative justice conference is voluntary for the victim and the offender. Both parties are invited to meet together with trained facilitators to discuss what happened and what can realistically be done by the offender to put things right for the victims.

We have a very skilled and experienced Restorative Justice team who achieve great outcomes for victims and the community. This year we have taken on five new facilitators. Two of these facilitators have transferred from other providers and were already trained and accredited. The other three facilitators are currently undertaking training.

During the lockdown period, the courts remained open, and referrals continued to come through. Although conferences did not proceed during this period, the facilitator team worked incredibly hard to ensure clients were not disadvantaged during this period.

It has also been an unsettling time awaiting the result of the tender for the Ministry of Justice contract. We have been fortunate enough to be offered a contract for the next two years.



**517**  
REFERRALS ASSESSED

**309**  
PRE-CONFERENCE MEETINGS

**100**  
CONFERENCES



# YEAR HIGHLIGHTS

## CLIENT SURVEY RESULTS

Client satisfaction is very important to us, and we regularly monitor client perception of how supported they feel and how their progress towards their goals is going.

Clients complete an anonymous survey via SurveyMonkey when they exit our service, and this is what some of our clients said...

“ I LOVED MY WORKER, SHE WAS AMAZING. ”

“ MY WORKER CHANGED MY LIFE AND HELPED ME THROUGH SOME REALLY HARD TIMES AND HELP ME UNDERSTAND WHAT I WAS GOING THROUGH. ”

“ I LIKED HOW NOT ONLY DID WE DO THE WORK BUT WE HAD SOME GOOD CHATS AND LAUGHS JUST FELT LIKE HAVING A FRIEND OVER WHO HELPED ME LEARN ABOUT MY CHILDREN. ”

“ IT WAS GREAT GETTING SUPPORT WITH MY PARENTING, IT HELPED WITH MY ANXIETY LEVELS. ”

“ HAVING CONSTANT SUPPORT THROUGH EACH DIFFERENT STAGE. ALWAYS FEELING PREPARED FOR WHAT'S TO COME THROUGH INFORMATION AND RESOURCES PROVIDED. ”

“ GAVE ME MORE CONFIDENCE IN MY PARENTING ABILITIES. DISCUSSIONS WERE RESPECTFUL AND HELPFUL. ”

100%

VERY GOOD

How would you describe your overall experience of working with Anglican Family Care?

0%

GOOD

0%

NOT GOOD

100%

YES

Do you feel that you were listened to and that your situation was understood?

0%

SOMETIMES

0%

NO

100%

YES

Would you recommend this service to others?

0%

NO

# THANK YOU!

Over the last twelve months, we have incorporated new and innovative ideas for fundraising, specifically our Riverstone Castle Tour in February, and have strengthened our relationships with other Anglican organisations, such as Selwyn College and St Hilda's Collegiate School.

We would like to acknowledge Mere Montgomery for her guidance in helping to embrace cultural competency. Without the generosity of our volunteers, referrers, and all our supporters, the work we so passionately do would not be possible. This includes the 150 individuals and whānau who have donated to us during the past year. Thank you, your support is invaluable.

ACE Shacklock Charitable Trust

Anglican Diocese of Dunedin

Anglican Parish of Wakatipu

Autism New Zealand

Balmacewen Lions Group

Bendigo Valley Sports & Charity Foundation

Callis Trust

Carbase

Carisbrook School

Central Lakes Trust

Central Otago Budgeting Service

Certa Solutions Dunedin

Clutha District Council

Concord School

Copthorne Hotel & Apartments  
Queenstown Lakeview

Donald & Nellye Malcolm  
Charitable Trust

Dunedin Casino Charitable Trust

Dunedin City Council

Dunstan Anglican Parish

FINDEX Oamaru

H & J Smith Department Store

Harrington Vaughan Hairdressing  
Academy

Inner Wheel Balclutha

Jo Bates - Barrister

Kingston Sedgfield (NZ) Charitable  
Trust

Les Mills Dunedin

Leslie Groves Hospital

Lions Club Of Dunedin Host

M S Farry Trust

Mercy Hospital

Millennium Hotels

Network Waitaki Community Grant

North Otago Christian Bookcentre Inc  
NZ AAW  
NZ Lottery Grants Board  
Oamaru Union Parish Church  
Otago Community Trust  
Otago Motor Club Trust  
Otago Peninsula Parish  
PKF Bredin McCormack Rewcastle  
Presence on Harbour  
Pub Charity Limited  
Quilters & Patchworkers of Otago  
Ray White Realty  
Rotary Club Dunedin North  
Rotary Club of Dunedin  
Salvation Army - Dunedin Corps  
Selwyn College  
Simply Flowers and Events  
St Andrew Street Church of Christ  
St Andrew's Maheno  
St Barnabas Parish

St Hilda's Collegiate School  
St James Anglican Church Guild  
and Fellowship Group  
St John, Milton  
St John's Anglican Parish Roslyn  
St John's Roslyn AAW  
St Luke's A A W  
St Luke's Parish (Oamaru)  
St Mark's, Balclutha  
St Mary's Church Omakau  
St Mary's Parish  
St Matthew's Church  
St Michael's AAW  
St Nicholas Church  
St Paul's Cathedral & Parish Life  
Group  
St Peter's Church Caversham  
The Religious Society of Friends  
The Southern Trust  
Tindall Foundation  
Trinity Foundation Ltd

Tuapeka Gold Print  
United Machinists  
Waitaki District Council  
Zen Hair

We would also like to thank those artists who contributed to our 2020 fundraising calendar:

Alice Muir, Shireen Tresslor, Jess Hill-McLean, Phoebe, Carolyn Watts, Caitlin Booth, Rachel McCoubrey, and Clara-Jade Gillanders





**1.** Left-to-right, Selwyn College Warden Luke McClelland; AFC Fundraising, Marketing, and Communications Manager Donna Davidson; AFC General Manager Mike Williams, and second-year resident and Selwyn College Special Character scholar for 2020 Hannah Jensen. Selwyn College responded by raising funds to alleviate the financial pressure our clients felt during the COVID-19 lockdown. **2.** Selwyn College students arrived en masse to give our Dunedin fleet vehicles and the building windows a fresh clean during O'Week. **3.** Staff from Ray White Realty collect outside Countdown Central during our 2019 street appeal. **4.** Board member Sian joins Unichem Roslyn Pharmacy owner Andy, collecting outside Fresh Choice Roslyn during our street appeal. **5.** Students from



St Hilda's Collegiate joined us outside Centre City New World during our street appeal. **6.** A SWiS client working on schoolwork during lockdown (while Mum worked at the other end of the table!). **7.** General Manager Mike Williams and Carbase/Dunedin Kia Managing Director Neil Videler stand with our newly-branded 2016 Kia Cerato, sponsored by Dunedin Kia. **8.** Students from St Hilda's with a Reborn doll they fundraised for to support our Play Therapy service. **9.** Fun was had by all who joined us for our Riverstone Castle Tour and Lunch Fundraiser in February. **10.** Two North Otago brothers enjoy the paints supplied to them by their worker in Oamaru. **11.** Manager Donna receives Christmas gifts for clients from Julie and Wendy as part of Ray White's initiative, The Little Ray of Giving.



Collaborations between SWiS and other agencies were key this year. One of these involved the Stopping Violence Bail on Bullying programme and a small group of students at Brockville Full Primary School who designed and created a beautiful mural that spans four colourful walls.



## INGOINGS AND OUTGOINGS

1 July 2019 to 30 June 2020

### INCOME

**Total contract funding** \$2,825,725

#### Non-contract income

Donations \$95,621

Grant income \$217,138

Interest received \$86,368

Other income \$22,958

**Total** \$422,085

#### Parent body grants

Anglican Diocese of Dunedin \$38,674

**Total** \$38,674

**Total income** \$3,286,484

### OPERATING EXPENSES

Administration, interest and professional fees \$158,923

ICT \$81,031

Occupancy \$198,295

Specific department expenses \$108,699

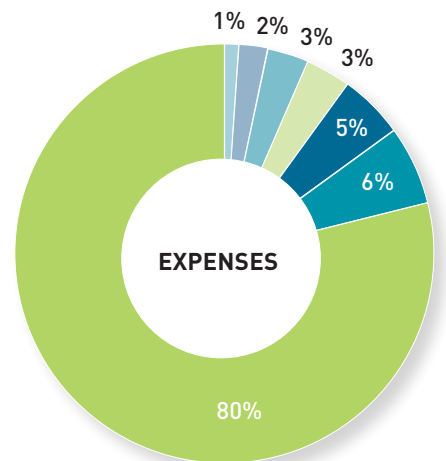
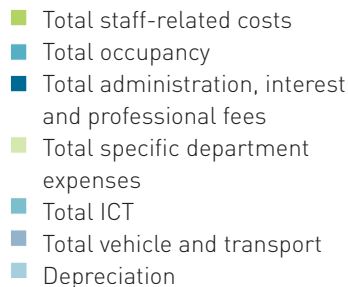
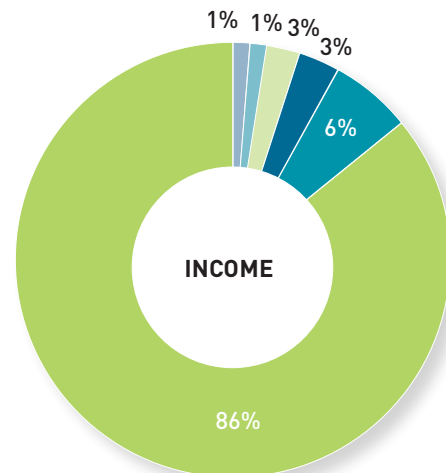
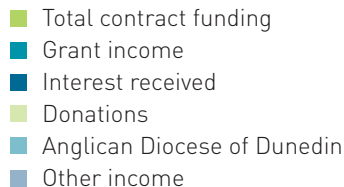
Staff related costs \$2,587,545

Vehicles and transport \$67,507

Depreciation \$46,809

**Total expenses** \$3,248,809

**Net surplus** \$37,675





## NOTES TO THE SUMMARY FINANCIAL STATEMENTS

For the year ended 30 June 2020

These are the summary financial statements of Anglican Family Care Centre (the “Trust”) for the year ended 30 June 2020.

The specific disclosures included in these summary financial statements have been extracted from the full annual financial statements dated 1 September 2020.

The full annual financial statements were approved for issue by the Trustees on 1 September 2020 and have been prepared in accordance with Tier 2 Not-For-Profit Public Benefit Entity (PBE) Financial Reporting Standards as issued by the New Zealand External Reporting Board (XRB). They comply with New Zealand Equivalents to International Public Sector Accounting Standards Reduced Disclosure Regime (NZ IPSAS with RDR) and other applicable Financial Reporting Standards as

appropriate to Public Benefit Entities. A modified audit opinion has been received on the full financial statements for the year ended 30 June 2020. The modification is a qualification that is common with other entities of a similar nature, where control over donations, fundraising and other similar revenue prior to being banked is limited. A copy of the full Trust financial statements for the year ended 30 June 2020 may be obtained by contacting the Trust on (03) 4770801.

This summary financial report cannot be expected to provide as complete an understanding as provided by the full financial statements of the Trust. This summary financial report has been examined by our auditor for consistency with the full financial statements. An unqualified audit opinion has been received. These summary financial statements were approved for issue by the Trustees on 23 September 2020.

### **Basis of preparation**

Anglican Family Care Centre is a public benefit entity and was incorporated as a Charitable Trust in accordance with the provisions of the Charitable Trust Act 1957. These are the summary financial statements of Anglican Family Care Centre and they comply with PBE FRS 43: Summary Financial Statements. The presentation currency is New Zealand dollars, rounded to the nearest thousand dollars. The full financial statements upon which these Summary Financial Statements are based, have been prepared to comply with the Accounting Standards Framework for Public Benefit Entities and the Financial Reporting Act 2013.

### **Specific accounting policies**

All specific accounting policies have been applied on the same basis as those used in the full financial statements of the Trust.

## SUMMARY FINANCIAL STATEMENTS

### SUMMARY STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE

For the year ended 30 June 2020	2020 (\$'000's)	2019 (\$'000's)
Revenue	3,278	3,074
Expenditure	3,249	3,030
Surplus	30	44
Other gains/(losses)	8	3
<b>Total comprehensive revenue and expenses</b>	<b>37</b>	<b>47</b>

### SUMMARY STATEMENT OF CHANGES IN TRUST FUNDS

For the year ended 30 June 2020	2020 (\$'000's)	2019 (\$'000's)
Total trust funds at the beginning of year	1,229	1,182
Plus total comprehensive revenue and expenses for the year	37	47
<b>Total trust funds at the end of the year</b>	<b>1,266</b>	<b>1,229</b>

### SUMMARY STATEMENT OF FINANCIAL POSITION

As at 30 June 2020	2020 (\$'000's)	2019 (\$'000's)
<b>Assets</b>		
Cash and cash equivalents	338	268
Other current assets	484	582
Total current assets	822	850
<b>Other investments</b>		
Property, plant and equipment	129	109
Other non-current assets	804	724
Total non-current assets	933	833
Total assets	1,755	1,683

	2020 (\$'000's)	2019 (\$'000's)
<b>Liabilities</b>		
Trade and other payables	489	454
Total current liabilities	489	454
Total liabilities	489	454
<b>Net assets</b>	<b>1,266</b>	<b>1,229</b>

Approved on behalf of the Trustees:

Chairperson:  Trustee:   
 Date: 1 September 2020 Date: 1 September 2020

### SUMMARY STATEMENT OF CASH FLOWS

For the year ended 30 June 2020	2020 (\$'000's)	2019 (\$'000's)
Net cash from/(to) operating activities	240	(5)
Net cash to investing activities	(170)	(131)
Net (decrease)/increase in cash and cash equivalents	70	(136)
Cash and cash equivalents at beginning of year	268	404
<b>Cash and cash equivalents at end of year</b>	<b>338</b>	<b>268</b>

## ***Report of the Independent Auditor on the Summary Financial Statements***

to the Trustees of Anglican Family Care Centre Incorporated

### **Our Opinion**

The summary financial statements, which comprise the summary statement of financial position as at 30 June 2020, the summary statement of comprehensive revenue and expense, summary statement of changes in trust funds and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial statements of Anglican Family Care Centre Incorporated for the year ended 30 June 2020. In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial statements, on the basis described in the notes to the summary financial statements.

### **Summary Financial Statements**

The summary financial statements do not contain all the disclosures required for the full financial statements. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements and the auditor's report thereon.

### **The Audited Financial Statements and Our Report Thereon**

We expressed a modified audit opinion on the audited financial statements in our report dated 2 September 2020.



Chartered Accountants  
23 September 2020

### **Trustees' Responsibilities for the Summary Financial Statements**

The Trustees are responsible for the preparation and presentation of the summary financial statements in accordance with PBE FRS-43: Summary Financial Statements.

### **Auditors' Responsibility**

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810 (Revised), *Engagements to Report on Summary Financial Statements*.

Other than in our capacity as auditor we have no relationship with, or interest in, Anglican Family Care Centre Incorporated.

### **Restriction on Distribution or Use**

This report is made solely to the Trustees as a body. Our audit work has been undertaken so that we might state to them those matters which we are required to state to them in an audit report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Trustees, as a body, for this report, or for the opinions we have formed.

Dunedin



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Charity Commission Number: 24152