

2022-23

ANGLICAN FAMILY CARE
ANNUAL REPORT



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COVER - SARAH THORNTON
LOOKING ACROSS THE EAST OTAGO COAST FROM PUKETERAKI MARAE,
SYMBOLISING LOOKING TOWARDS THE HORIZON AND FUTURE.

ABOUT US

Anglican Family Care is a social services agency that has served the people of Dunedin and Otago since 1970. Our main office is based in Dunedin, with other branches in Balclutha, Oamaru, Alexandra and Wānaka.

Our main focus is tamariki (children), rangatahi (young people) and their whānau (family) but we also provide services that support individuals in need.

Our services are for all people regardless of beliefs because we respect the values and beliefs of the Anglican Church, especially “to respond to human needs by loving service”.

OUR VISION

Strong, connected
and thriving whānau
and tamariki

OUR PURPOSE

Manaaki whānau

OUR MISSION

Working together with
Otago whānau to make
change that inspires
hope for a better future

OUR VALUES

Whanaukataka

Facilitating relationships, creating belonging, strengthening and enhancing relationships

Kotahitaka

Building common purpose, shared direction, togetherness, and unity

Manaakitaka

Enhancing mana through care, generosity, and respect

Mahi Tahī

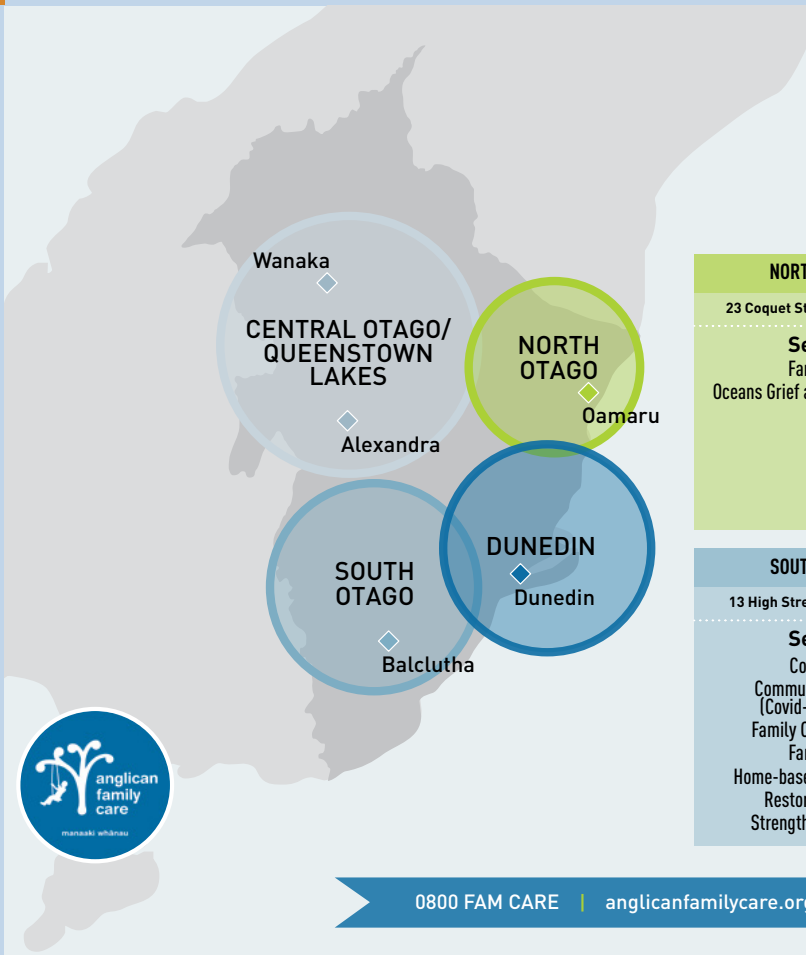
Working together with shared commitment, skills, and knowledge

Whakahirahira

Inspiring people to grow and be their best, building on their strengths

Awhinatāka

Guiding, supporting, and nurturing people with empathy and humility



OUR SERVICES

NORTH OTAGO

23 Coquet Street, Oamaru, 9400

Services

Family Start
Oceans Grief and Loss Programme

GREATER DUNEDIN

266 Hanover Street, Dunedin, 9016

Services

Counselling
Family Start
Home-based Family Support
Play Therapy
Respite Care
Restorative Justice
Social Workers in Schools

SOUTH OTAGO

13 High Street, Balclutha, 9230

Services

Counselling
Community Connector
(Covid-19 Response)
Family Centred Service
Family Start
Home-based Family Support
Restorative Justice
Strengthening Families

CENTRAL OTAGO/QUEENSTOWN LAKES

Alexandra Community House, 1
4-20 Centennial Ave, Alexandra, 9320
Wanaka Community Hub
34 McDougall Street, Wanaka, 9305

Services

Family Start
Home-based Family Support
Restorative Justice

OUR SERVICES

COMMUNITY CONNECTOR SERVICE (CCS)

A navigation service to individuals and whānau negatively impacted by the COVID-19 pandemic.

COUNSELLING AND PLAY THERAPY

Therapeutic services to help tamariki and parents deal with trauma, loss, attachment, abuse, or grief.

FAMILY CENTRED SERVICE (FCS)

Holistic social work support to reduce the risk of family harm re-occurring in whānau.

FAMILY START (FS)

Provides support, advocacy and information about health and safety to parents of pēpi.

HOME-BASED FAMILY SUPPORT (HBFS)

Provides support, advocacy and advice for parents/caregivers of tamariki (up to 18 years). We also deliver one-on-one parenting courses and, in Dunedin, respite care.

OCEANS

A grief and loss programme supporting tamariki and parents who need tools to deal with grief due to change and loss in their lives.

RESTORATIVE JUSTICE (RJ)

A response to crime that aims to hold offenders accountable and to help restore the harm to victims.

SOCIAL WORKERS IN SCHOOLS (SWIS)

Supporting tamariki at the following Dunedin schools: Brockville, Bathgate Park, Carisbrook, Concord, and Pine Hill.

STRENGTHENING FAMILIES (SF)

A facilitated process to support whānau when they are working with multiple agencies and government services.

OUR PEOPLE

Anglican Family Care employs around 50 professionally qualified staff including Social Workers, Family Start Workers, Counsellors, Restorative Justice workers along with Management, a Fundraising, Marketing & Communications Team, Administration and Business Support staff. Our people are, without a doubt, our most valuable asset.

We are grateful to our team of loyal volunteers who generously give their own time to co-facilitate the Oceans Grief and Loss programme in North Otago, our pool of Caregivers who provide respite care for parents/caregivers in Dunedin, and, our board of trustees who provide strong governance and support our strategic goals.

KAIMAHI CELEBRATIONS

Congratulations to Tash Punter (Home-based Family Support Team Leader) and Fiona McLean (Social Worker) who celebrate 15 years of service with Anglican Family Care.

Both kaimahi are based in our Dunedin office.

BOARD OF TRUSTEES

Ruth Zeinert (Chairperson), Diana Hudson (Deputy Chairperson), Bishop Steven Benford, Amanda Burke, Elisabeth Cunningham (Bishop's Delegate), Jim Hawker, Dean Macaulay, Sarah Martin (2022 - 2023), Bruce McCormick (2012 - 2023), Katherine Neville-Lamb, Annabelle Cullinane (Intern Director) (2020 - 2023)





Kaimahi enjoy the sun at Puketeraki Marae during our noho marae.

CHAIRPERSON'S REPORT



It is my pleasure to present the fiftieth Annual Report of the Anglican Family Care Centre Incorporated for 2022/2023.

The financial year ended 30 June 2023 recorded a net surplus of \$123,572, a pleasing outcome. Total revenue was up 3% on last year at just over \$3.9m, driven predominately by additional government grants supporting family violence training and development, our Community Connector service and a return to higher interest rates on investments. Expenditure was slightly up on budget and 1.6% up on last year, with employee costs making up 78% of total expenses.

Income received for the year from fundraising, donations, grants, and other income totalled \$394,075 (2021/22: \$370,483). As always, we are very grateful for the generous contributions received from our donors, who include the Anglican Diocese of Dunedin, Catalytic Foundation, Central Lakes Trust, Dunedin City Council, Friends of Relationship Services, Lion Foundation, NZ Lottery Grants Board, Otago Community Trust, Tindall Foundation and Trinity Foundation.

This year we said farewell to board member Bruce McCormick after a 10-year tenure. Bruce was particularly valued for his financial expertise, and for his historical knowledge agency. Annabelle Cullinane, Anglican Family Care's first board intern, also finished her term this year. The purpose of the internship was to develop governance capability in the social and/or not-for-profit sectors and broaden the pool of emerging directors who have a specific drive to use their skills to make change that inspires hope for a better future. We will miss both Annabelle and Bruce's contributions and wish them both the very best.

Happily, we have since welcomed new trustees Katherine Neville-Lamb and Dean Macaulay. Katherine is Legal Counsel for OceanaGold and has experience in both property and commercial law. She also serves on the Management Committee of Community Law Otago and is a member of the Otago Women's Lawyers' Society. Katherine is passionate about building and enhancing interconnectedness between Otago and Ōtepoti whānau, communities, and our environment.

Dean is the Director of Property Services at the University of Otago and originates from Melbourne. He has over 20 years of experience working in senior management roles in the public and private sector where he has specialised in strategic asset management and portfolio planning. Dean loves driving inclusive organisational cultures and is passionate about health, safety, and well-being in the workplace and community.

As always, I am grateful for the commitment of all of our trustees who give freely of their own time and energy to support the mahi of AFC.

To General Manager Mike Williams, Practice Manager Jane Hutton, and Fundraising, Marketing and Communications Manager Donna Davidson who hold the helm with grace and integrity whether the waters are calm or rough, thank you. To our wonderful kaimahi who show up every day for our community and who lead with both their heads and hearts, we are privileged to play a role in supporting you.

I move the adoption of the Chairperson's 2022/23 Report of the Anglican Family Care Centre Incorporated Trust.



RUTH ZEINERT

GENERAL MANAGER'S REPORT



E ngā hau e whā, tēnā koutou katoa.

It is my pleasure to present my report for the 2022-23 year. It has been another busy year for the agency - many reasons to celebrate, but also a fair share of challenges to negotiate.

First, some great news. In November 2022, I was present at Parliament to hear the Minister for Women, Hon. Jan Tinetti announce that a recently settled social work pay equity claim for five non-government organisations was to be extended to the remainder of the funded sector. This was a momentous announcement which acknowledged the immense value of social work (and work closely aligned with social work) and will benefit over 5,000 kaimahi across the motu. This will be addressed by way of a set funded pay spine in 2023 which will provide on average a 27% pay correction across the sector. I will note that the claim extension does not cover all kaimahi at Anglican Family Care, and there will be some significant challenges in terms of assessing our capacity to achieve relativity for workers outside of scope.

Also in November, we were finally able to celebrate our 50th anniversary with a very special dinner event at Selwyn College. Our keynote speaker was Nigel Latta, and it was wonderful to welcome our two previous Directors, Catherine Goodyear and Nicola Taylor, along with a host of current and former board members, kaimahi and supporters. I had the personal misfortune of being taken out by Covid-19 at the last minute but am reliably informed that a great night was had by the 130 people in attendance. An occasion truly worthy of celebrating, and one that could not have happened without the outstanding work of our Fundraising, Marketing, and Communications team headed by Donna Davidson.

A recent agency noho at Puketeraki Marae was fruitful, and also memorable for the significant gifting of a Waka Huia to the agency by kaumātua Monty and Mere Montgomery. Contained within were unhewn pounamu, gold, greywacke, and a special kererū feather which together signify the partnership between tangata whenua and tangata tiriti, and the journey we are taking together. This taonga is itself a valuable gift, but what it represents cannot be measured simply in material terms. We are blessed to have the continued support of Monty and Mere, and I must acknowledge Desiree Mahy for her significant contribution as well.

Relationships and collaboration are as important as always. I am pleased to remain involved with the Anglican Care Network and had the privilege of representing the network at the Anglicare Australia 2022 conference in Hobart last September - a great learning and networking opportunity. On a local level, I am very thankful for the opportunity to work collaboratively with like-minded leaders in our community. We face many of the same challenges and share a commitment to providing responsive services to those most in need.

Our connections within the Diocese of Dunedin remain important. We so value the ongoing support of Bishop Steven and his Diocesan team, as well as our relationship with The Very Revd Dr Tony Curtis, Dean of St Paul's Cathedral. Our visit to Puketeraki also saw the agency attend a service at Hui te Rangiora, led by our social worker/priest Revd Canon Rose Scott, who was very ably assisted by Fr Tony.

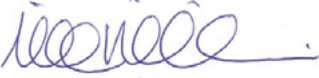
Our Board of Trustees, chaired by Ruth Zeinert, have continued to provide considered stewardship to the agency. In the past year, the Board have committed to a renewed three-year Strategic Plan. This plan focuses on strategic relationships, sustainability,

and continuing to build our capacity and reputation for excellent practice and organisational culture. This is fundamentally important - our largest contracting partner, Oranga Tamariki, is undergoing change and reviewing how they deliver and contract services in our communities. It is essential that we are able to respond to changing need, but also that our purpose, manaaki whānau, remains our true north. Our Board continue to lead by example.

Our work with pēpi, tamariki, and whānau, of course, remains our primary focus. There are added stressors to be negotiated by whānau due to the increasing cost of living, on top of issues such as mental health problems, trauma, family harm, behavioural issues. It is very pleasing then to see feedback from those accessing our services is consistently positive across all of our sites in Otago. Our kaimahi are often working with whānau on the hard edge of the care and protection system - complex work that demands great skill and relational engagement built on trust. Our Practice Manager Jane Hutton, supported by our wider practice leadership group, ensures that we are approaching our mahi with an emphasis on quality outcomes. I am grateful to lead an agency with a workforce so dedicated to whakamana whānau and safeguarding the wellbeing of tamariki.

Of course, none of what we do happens in isolation. We are deeply grateful for the awahi we receive from our many donors, grantors, and supporters. It is never taken for granted and continues to drive all of us at the agency to uphold your trust in us. E whakawhetai ana au ki a koutou katoa- I am grateful to all of you. Each act of generosity or support we receive reinforces our collective commitment to our vision of strong, connected, and thriving whānau and tamariki.

Nāku iti nei, nā.



MIKE WILLIAMS

PRACTICE MANAGER'S REPORT



Tēnā koutou katoa

It has been another busy year for Anglican Family Care. We have strived to provide the best quality, evidence-based services for Otago whānau over another challenging period. Whānau we work with often have complex trauma where they have had multiple enduring experiences that have threatened or caused harm to their well-being. This can come from living in environments of chronic violence and neglect, bias, discrimination, and oppression. And for tangata whenua in Aotearoa when we think about colonisation, we think about loss of culture and support systems.

For Anglican Family Care to provide the best quality services, kaimahi regularly attend professional development opportunities to learn new skills and be up to date with the latest evidence-based research. Our kaimahi receive weekly or fortnightly supervision, ensuring their work is reflective, responsive, empowering, and safe for clients. Our kaimahi take a trauma-informed, non-judgemental, strengths-based approach. Cultural backgrounds of whānau are acknowledged, relationships are built on mutual respect, transparency, and trust, and kaimahi are responsive to clients' needs when they arise. The client-led approach to goal setting ensures whānau are working on the issues that matter to them.

The University of Otago evaluated our Dunedin Home-based Family Support service. It focused on the experience and outcomes of parents who accessed the service between 1 July 2021 and 30 June 2022. This report confirmed to us that this service generates a range of positive outcomes for parents and caregivers accessing this service. Key outcomes include:

- Strengthened relationships between parents/caregivers and their children,
- Reduced stress of parents/caregivers,
- Increased confidence and pride of parents/caregivers in their own parenting,
- More positive framing from parents/caregivers around their children's behaviour,
- Mutual understanding generated between co-parents about children's behaviour and the best way to respond,
- Better routines to support positive relationships in the home (e.g., children's bedtimes),

- The Circle of Security intervention was found to be highly accessible to parents/caregivers, and for some parents/caregivers, aligned well with personal parenting goals.

As described by one parent/caregiver:

“The relationship...it’s quite good quite quickly, because you, you don’t feel like you’ve done something bad to have them in your presence.... They are, in fact, working socially on your behalf, as opposed to coming into your home to take your kids away...So I find this process actually to be.... more friendly and inviting. It’s a comforting thing to have...we’ve not had any clashes or trouble at all... because they build that trust quite quickly....it was non-judgmental, they were respectful, we were treated like we were intelligent people who just needed a little help linking up with some services.”

We are progressing our Cultural Wayfinding journey with a successful Noho Marae visit in May and continual mahi to develop te Tiriti o Waitangi and te ro me ngā tikanga Māori ways of being within our services. It is pleasing to note within the Home-based Family Support service evaluation parents and caregivers reported that the service was welcoming no matter their cultural background or whānau values. One Māori parent appreciated that his culture was acknowledged:

They asked if I wanted to open with a karakia, things like that. It was really cool, they were...really culturally competent...and consistent with it, which I really liked.

We are appreciative of extra funding from Oranga Tamariki to upskill Family Start kaimahi knowledge of the complex world of Family and Sexual Violence as part of Te Aorerekura. Te Aorerekura is the National Strategy to Eliminate Sexual and Family Violence, and all of Anglican Family Care’s services and kaimahi play a role to various degrees

in providing safe, effective services and responses to offenders, survivor-victims, whānau, tamariki and pepi.

We have made great headway with our work around Safety Assessment Meeting (SAM) tables at the Family Violence Interagency Response System (FVIARS) meetings in South Otago, North Otago and Central Otago. The South Otago meeting has ‘gone live’ in accessing the national Family Safety System database (FSS) which AFC and Tokomairiro Waiora Trust are administrating. The database allows efficient decision-making in respect of safety and risk assessment for victims, perpetrators, children and whānau that are based on the risk level allocated. The SAM meeting uses the information to create a coordinated response to ensure all parties are safe from further harm. The Oamaru and Central Otago FVIARS tables are on track to adapt FSS. Significant work has gone into these tables to ensure we have diverse representatives from every community, and that risk statements are a joint collaboration from representatives at the tables.

Looking ahead we will be rolling out our new Practice Framework which is something our leadership team have been working on over the past several years. The Practice Framework will sit across Anglican Family Care’s multiple services and builds on our talented Team Leader and kaimahi strengths of working alongside whānau to create positive outcomes of safety, stability, security and wellness. Our values and culture will underpin the framework privileging responsive, empathy-guided partnership relationships within the team, with whānau, their tamariki and across the community. Anglican Family Care will continue to strive to be good te Titri o Waitangi partners and look at building and consolidating partnerships that align with our vision and mission to meet the changing needs of Otago whānau and community.

Nāku iti nei, nā



YEAR HIGHLIGHTS

NORTH OTAGO

The Family Start Programme remains a vital service we offer to the North Otago community and is more relevant than ever today, as the complexities of life become more evident. We are very fortunate to have access to high-quality training to ensure we upskill to meet the ever-increasing needs.

We continue to have good support from our community by way of donated goods that whānau greatly appreciate.

Family Start sits at the Te Ara Tika table (a partnership between Oranga Tamariki and other social support agencies), which allows for information sharing to ensure better outcomes for tamariki. We continue our commitment at the Family Violence Interagency Response System (FVIARS) table and work collaboratively with agencies in the family violence space.

We were fortunate to fill a parental leave position quickly, which meant clients had minimal disruption to service. The three Family Start team members have a combination of Social Work, Early Childhood Education (ECE) or Nursing backgrounds, and this skill set complements one another so we can deliver a robust, high-quality service that ensures better outcomes for tamariki.

OCEANS GRIEF AND LOSS

The Oceans Grief and Loss Programme continues to support tamariki and whānau in North Otago, with 21 tamariki, four teenagers and one adult attending the programme in the past year.

We continue to develop and adapt the way we present the programme which enables us to support as many whānau as we can with their difficult changes or loss that result in grief. One of the ways we have done this was by offering the Oceans programme to two whānau groups who had several members at a similar stage of life. This involved the programme being run in the family home and allowed us to support all the members of those whānau at the same time, instead of spreading them out between different groups at different times.

While one of the strengths of the Oceans programme does lie in its group format where participants learn from each other and are encouraged by each other, there are some individuals for whom this is not suitable. This was the case with an eleven-year-old child recently who was unable to engage within a group environment, so we were able to offer a one-on-one programme for him. When asked what he liked about Oceans after finishing the programme, he said that he appreciated “dealing with my loss. It was better doing it one-on-one instead of in a group because of personal issues or problems – I didn’t want to share them with everyone else.”

Feedback from others who have completed the programme reinforces that the activities we do enable participants to have fun while gaining skills to cope with their difficult changes or loss. When asked if they have noticed any changes in their life

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WHĀNAU ENGAGED IN FAMILY START

“WORTH THE TIME AND EFFORT”

19-year-old female

while doing Oceans, participants said “Yes. I can talk to people.” (11-year-old boy) “Yes. I am a lot more confident about talking to people about loss and changes.” (12-year-old boy) “I’ve become more motivated to do things such as getting out of bed and doing chores.” (18-year-old female)

The positive work we are doing to support our tamariki and whānau in North Otago in the area of grief and loss is only possible through the time and energy given by our amazing volunteers who facilitate the programme. We recently had an article published in the Oamaru Mail about Oceans, which highlighted the need for even more volunteers. This has resulted in a good number of enquiries in response, which will enable us to train more facilitators to meet the growing demand for the programme.

WHAT DID YOU LIKE ABOUT COMING TO OCEANS?

“Friendly atmosphere”

(adult male)

“Having conversations about grief”

(18-year-old female)

“Learning how to manage emotions”

(19-year-old female)

“OCEANS IS HELPFUL AND FUN”

11-year-old boy



**21 TAMARIKI SUPPORTED
4 RANGATAHI SUPPORTED
1 ADULT SUPPORTED
BY THE OCEANS PROGRAMME**

YEAR HIGHLIGHTS

CENTRAL OTAGO/QUEENSTOWN LAKES

We are privileged to work in one of the most beautiful places in the world and have enjoyed being part of the Alexandra Community House and Wānaka Community Hub, ensuring we have both local connections and a presence from which to extend to visiting whānau in their homes, across Alexandra, Queenstown, Wānaka, Cromwell, Roxburgh, Ranfurly, and Hawea.

This year has seen some changes in the team here in Central Otago/Queenstown Lakes. We were sad to farewell our valued Team Leader Vicki McDermott, who has worked hard to establish our Home-based Family Support and Family Start programmes across the Central Otago and Queenstown Lakes District over her six years here. Vicki has been instrumental in ensuring that we now have a seat at the weekly FVIARS table and are able to work with agencies to address and reduce family violence going forward. Alongside FVIARS, Vicki's focus and attention to connection enabled a continued presence at Alexandra, Cromwell and Wanaka inter-agency meetings, including the Mental Health Network Group, Well Child and Education Interagency forums. Participation in these network opportunities is critical in improving pathways for clients. Vicki has been tireless in her advocacy for clients and support for kaimahi and we thank her for her leadership in providing a responsive and professional service, wishing her well into (semi) retirement.

With an unprecedented period of population growth, young families are our largest demographic, reflected in the growing roll of Wanaka's Mt Aspiring College and new primary schools in Wanaka and Queenstown and a shortage of Early Childhood Education (ECE) spaces. Parents unable to secure quality ECE for their children are unable to return to work and housing shortages prevent recruitment from out of the area. The industries supporting population increase are construction, hospitality and tourism. As a result, we see whānau struggling with the cost-of-living crisis, particularly the rising



68 WHĀNAU ACCESSED HOME-BASED FAMILY SUPPORT SERVICE AND 16 WHĀNAU WERE SUPPORTED BY FAMILY START

cost of rent, petrol and food with a shortfall in housing placing an additional burden on those least able to afford it.

We are therefore very grateful to the support of the Otago Community Trust, which has helped bridge the financial shortfall, and Central Lakes Trust for approving additional funding to enable us to source much-needed counselling for whānau. The importance of the social work relationship allows a good assessment of need, therapeutic holding of whānau while they wait for counselling, and then important support as they gain

insight and build their reflective capacity. This combination of services has been pivotal in making long-term change and building parental confidence.

SOUTH OTAGO

It has been our pleasure to serve South Otago whānau over the last year through the suite of programmes based at our Balclutha site but reaching further afield to homes in Clinton, Owaka, Lawrence, Milton, Waiholo and all the places in between. While rural social work is not without its challenges, we have experienced the rewards of seeing people reach their goals for greater connection, improved health and well-being, having basic needs met and being encouraged in their parenting aspirations. Furthermore, our Community Connector service has enabled us to reach groups of people often missed by services including the elderly and those living alone.

Another highlight has been our monthly Interagency Network Meeting. We host this once a month to bring together people from across social service agencies, health, education, and justice services based in South Otago, or from out of town that service the South Otago district. These meetings have provided valued points of connection and discussion with a view to helping prevent and reduce family harm by raising awareness, identifying contributing factors to family harm, and advocating for change.

This sharing time together also helps those working with whānau to know and better understand what resources are available in the community, building relationships between professionals attending the meeting for the benefit of all our kaimahi and clients.



YEAR HIGHLIGHTS

SOUTH OTAGO CONTINUED

Over the year we have been laying the groundwork for changes in how our FVIARS table operates. With support from Police and the Dunedin Safety Assessment Meeting (SAM) table, South Otago agencies have been upskilling in risk assessment and planning to address family violence in our community. We have been privileged to lead this work in partnership with Tokomairiro Waiora Inc. with whom we have a key role in co-facilitating the table going forward.

The team have appreciated both external and internal training opportunities to learn and connect with colleagues across the sites. The Noho Marae experience has been a stand-out highlight for those who were able to be there.

FAMILY START DUNEDIN (FS)

This past year has been very eventful for the Family Start Dunedin team. We welcomed a male kaimahi into our team which has filled a gap for men often found within the social service sector. It is very pleasing to

209 WHĀNAU ENGAGED WITH
SERVICES IN SOUTH OTAGO

24 INTERVENTIONS WERE MADE THROUGH
THE SOUTH OTAGO COUNSELLING SERVICE



see the response to our male kaimahi from dads who are sole parenting their tamariki.

Opportunities for training have been taken up to fill kaimahi keke, including the Circle of Security (CoS) training with a focus on attachment and emotional support for whānau with their tamariki. We have one kaimahi trained in this and another currently training. CoS has been well received by whānau. Other training has had a specific focus on Family Violence and Sexual Violence which has traumatic impacts on the lives of our whānau.

Our kaimahi are engaged in the Anglican Family Care Cultural Wayfinding journey. This is supporting us to be responsive to Māori whānau and supporting kaimahi personal growth in Te Reo, Tikanga Māori, and Te Tiriti. We continue to build connections with other social services and bridge those gaps for whānau who are on their own cultural journey.

Kaimahi come into Family Start with their own strengths and skill sets. One of our kaimahi is using her skill set by establishing ante-natal breastfeeding classes with our hapu māmā. She is supported in this by her colleagues.

Our team continue to thrive when challenges are put in their way with whānau, this is supported through individual and peer supervision. We were proud to support our midwife students on day placement with us, giving them an understanding of what

happens for many māmā once midwife intervention is completed. There is a shortage of midwives in Dunedin with many of our hapu māmā having to utilise the Queen Mary Outreach Clinic. The cost-of-living crisis has seen a huge financial impact for whānau and tamariki health care.

HOME-BASED DUNEDIN (HBFS)

The whānau we work with are usually referred to us for support around parenting but are often also dealing with a high level of complexity and multiple stressors. The Social Workers in our service are able to walk alongside parents/caregivers and take a goal-based approach and/or provide an in-home one-on-one parenting course (Circle of Security).

Demand for our Home-based Family Support Service (HBFS) reached the point this last year where the difficult decision was made to temporarily close accepting referrals for this service. The rationale for this was for the service to move to a position to provide a timelier service with a reduced waiting time.

The team works in collaboration with other services to meet the needs of whānau and tamariki, e.g. Strengthening Families, Case Consults, Family Group Conferences, Whāngaiā Ngā Pā Harakeke (Family Harm Network), professionals meetings, and referring to other services.

In late 2022 to early 2023, the University of Otago undertook an evaluation project with the Dunedin Home-based Family Support Service. This involved previous clients and current workers being interviewed about their experience as clients or workers of the service. Feedback from clients highlighted the importance of the relationship that they form with their kaimahi; that they felt accepted (and not judged) and that the service was responsive to their needs, including cultural aspects. Suggested improvements to the service made by client participants were around expansion of the service in terms of extending working hours, offering CoS refreshers, and

ACROSS THE AGENCY, 86% OF OUR FAMILY START CLIENTS ARE LIVING IN A SMOKE -FREE HOME, 79% OF TAMARIKI ARE FULLY IMMUNISED, 63% ARE ENROLLED WITH A PUBLIC HEALTH ORGANISATION, AND 67% ARE ENROLLED IN EARLY CHILDHOOD EDUCATION. IN DUNEDIN, WE SUPPORT 151 WHĀNAU.

YEAR HIGHLIGHTS

introducing new services, e.g.: supporting parents who do not have their tamariki in their care, and services for tamariki.

One of the aspects of the HBFS service that clients spoke very positively about was the Circle of Security parenting programme. The entire team is able to deliver this programme as part of the Home-based Family Support Service. This attachment-based parenting programme supports improvement in whānau relationships and therefore progress on other goals. We offer this

programme as a stand-alone intervention or alongside other goals the family may have.

HBFS is able to provide respite care as part of our intervention where appropriate. This is to support parents/caregivers who do not regularly receive a break, as part of a wider plan. Recruiting caregivers is an ongoing activity and we have several caregivers working their way through the approval process currently, which is encouraging. We are also using Kinship Care as an option of support where appropriate. This is where someone within the child's/family's network goes through the caregiver approval process to provide respite care support. Recruiting caregivers has been a significant focus over the last year. Growing our caregiver pool has been difficult and slower than we would prefer, and we continue to need more caregivers to provide a fuller service. We welcome enquiries. Kaimahi have undertaken professional development including Family Harm training in line with Te Aorerekura (a national family harm elimination strategy). We value the opportunity to increase our knowledge to better respond to the needs of whānau we work with.




IN DUNEDIN, HOME-BASED FAMILY SUPPORT, SUPPORTED 167 WHĀNAU.

SOCIAL WORKERS IN SCHOOLS (SWIS)

The SWiS at Bathgate Park School continues to work with Our Food Network to offer two very popular programmes – lunchtime Garden Group which is available school-wide, and Cooking Club, which operates on a rotational basis to senior students. These groups offer students the opportunity to see how their hard work in the garden pays off in the kitchen, as they make tasty things to share with their friends and whānau. Not only do they learn excellent life skills, but they build confidence and strengthen relationships in the process. These groups continue to be an excellent way for SWiS to engage with a large number of students, especially when referrals continue to increase, and needs become increasingly complex. Part of the success of this group stems from the fact that it is a weekly event and something the students (and teachers!) look forward to amidst times that can still be uncertain.

Another very popular classroom programme involves encouraging students to use teamwork to solve fun weekly challenges. Team Building started ten years ago at Brockville School and has continually been a favourite amongst students for years, so much so that it has featured at Pine Hill School and expanded to be a regular event at Bathgate Park School as well. The concept is fairly simple – students are assigned into random small groups and asked to complete a challenge. There are three winners awarded at the end – challenge winner, most creative team, and most cooperative team. Over the years, students have completed many challenges from the classic egg-drop challenge and building popsicle bridges, to jigsaw puzzle relay races, and dressing up in toilet paper costumes. Recent favourite challenges



378
TAMARIKI WERE
SUPPORTED
ACROSS FIVE
DUNEDIN
SCHOOLS

YEAR HIGHLIGHTS

included cupcake wars, making lolly leis for the school staff, and a special guest visit from Rocky (the SWiS's German Shepherd dog), who was happy to try on an assortment of specially crafted attire the students made for him. By the end of the programme, teachers and students report a better sense of classroom cohesion – and having a lot of fun in the process!

The SWiS at Carisbrook and Concord has been running a number of programmes based on Lego Therapy with small groups and also now extending out into Lunchtime Lego Clubs that are open to all students within specific year groups. These Lego Clubs have proven to be popular amongst both the students and the staff at the schools with the students practising cooperation and problem-solving skills while forming new friendships and beginning to develop a relationship with SWiS kaimahi. There are now Lego Clubs running three times a week to cater for the number of students who want to take part. Having a semi-structured, supported activity available during the school lunchtime has meant that many students have been set up to have a positive afternoon at school with the benefit of this being increased focus and learning.

Another programme that the SWiS at Carisbrook has been running is Adventure Groups. These groups are aimed at the more senior students in the school and are based on exploring the wonderful Dunedin environment, both outdoor and indoor, that we are lucky to be surrounded by. The students are involved in the planning of the activities and the benefits have been forming trusting relationships, experiencing new activities, increased engagement in school, and learning to analyse risk and develop resilience.



THERAPEUTIC SERVICES

PLAY THERAPY

Play Therapy uses play to help individuals (tamariki and adults) express themselves and work through emotional psychological issues. They can learn to approach themselves and their experiences with greater kindness, empathy, and understanding. It can be helpful for those who have experienced trauma or other adverse life events and are looking to repair and heal from these experiences.

Play Therapy is provided in a safe and supportive environment where tamariki and adults can explore and express their feelings without judgement. They can use toys, drama, music, art, and other playful activities to communicate what they may struggle to put into words.

“The Play Therapist is very accepting and holds you in a safe space, so you can trust that whatever happens, whatever you say or do is ok and she doesn’t expect a response from you – and it doesn’t have to be a verbal response – which is why [play therapy] is so good for kids who don’t always have the language or communication skills to express themselves. There’s something nice about working with stuff that can release that energy – it’s not invasive.”

YEAR HIGHLIGHTS

THERAPEUTIC SERVICES

COUNSELLING

Our Counselling service provides short-term therapeutic support to parents and caregivers. Over the last year, this has expanded (as a pilot) to include sessions with a parent and child. The aim of this is to support and strengthen their relationship, particularly where our counsellor delivers the Circle of Security Parenting Programme as a way to explore how the programme content can be transferred into their whānau relationships. Undertaking Circle of Security in the counselling setting also provides the parent with the opportunity to explore issues that impact their current parenting, e.g. trauma. This complements the work our counsellor already does individually by providing a safe, non-judgmental and confidential space for clients to express their emotional distress/difficulties and enhance the potential for positive change. Providing therapeutic support to parents helps facilitate positive outcomes for tamariki, as parents are supported to work through, and strengthen themselves, they can be stronger, wiser and kinder parents.

The service is child-focused and client-led, and our counsellor meets clients where they are at, and with what they bring to the sessions.



"THE COUNSELLOR GIVES ME A SAFE AND WELCOMING SPACE IN WHICH I CAN TALK ABOUT ANYTHING WITHOUT FEELING JUDGED. I FEEL LISTENED TO AND RESPECTED".

"COMING TO SEE THE COUNSELLOR AND COMPLETING CIRCLE OF SECURITY PARENTING PROGRAMME HAS HELPED ME TO UNDERSTAND HOW MY CHILDHOOD EXPERIENCE OF BEING PARENTED, HAS SHAPED HOW I IN TURN PARENT MY OWN CHILDREN. THIS HAS GIVEN ME NEW TOOLS TO UNDERSTAND MY RELATIONSHIP WITH MY CHILDREN BETTER".

14 TAMARIKI AND ADULTS PARTICIPATED IN **77** PLAY THERAPY SESSIONS

57 PEOPLE RECEIVED COUNSELLING THROUGH **237** THERAPEUTIC INTERVENTIONS

RESTORATIVE JUSTICE

Restorative Justice Otago is funded by the Ministry of Justice to provide restorative justice services to the Dunedin and Alexandra courts. This community-based justice programme offers victims of a crime an opportunity to participate in a process to address the harm done. All referrals are received through the courts or the Police Diversion Scheme. Participation in a restorative justice meeting is voluntary for the victim and the offender. Both parties are invited to meet together with trained facilitators to discuss what happened and what can realistically be done by the offender to put things right for the victims.

Our Restorative Justice Facilitators are a very passionate, skilled and experienced team who achieve great outcomes for victims and the community. We have recruited and trained three more facilitators who are great additions to our team.

Our numbers of referrals remain lower than pre-covid. We have seen a decline in referrals for diversion and low-level offending due to the new Police pathway of Te Pae Oranga Iwi Community Panel (New Zealand Police in collaboration with iwi). The majority of our work now involves managing extremely complex cases. Facilitators use robust risk assessments to carefully assess when it is safe for Restorative Justice conferences to proceed. We continue to deliver positive outcomes from this service for victims and offenders; however, conferences are not always appropriate to proceed for various reasons including due to safety concerns and mental health of participants.

Our Restorative Justice Facilitators managed the impact of Covid and other illnesses by being flexible and reducing transmission by using audio-visual-link; in person wearing masks and socially distancing.



REFERRALS 377

CONFERENCES 73

PRE-CONFERENCES 244

YEAR HIGHLIGHTS

CLIENT SURVEY RESULTS

Client satisfaction is very important to us, we regularly monitor client perception of how supported they feel and how their progress towards their goals are doing.

Whānau we work with are invited to complete an anonymous survey when they exit our service.

HERE IS WHAT THEY TOLD US:

"It was lovely to build a relationship with our Social Worker, it allowed us to trust the support on offer. Knowing that someone was there to help us work through our challenges and reframe them into opportunities was amazing and all the hard work on our behalf was appreciated."

"Anglican Family Care have provided an excellent service for our family. They have been available for support whenever required and have always provided a safe and accepting approach. Listening has been the backbone of the support we have received, and gentle reflection was used in an effective way to support change and growth in our home. This will service us well moving forward as we have been able to develop these skills having been modelled consistently in our sessions."

"Coming into AFC, I was struggling quite a lot and had made many mistakes. Never once did I feel judged but rather encouraged. I received practical tips to not only be a better parent but also to be a better me. Helping me understand the circle has been invaluable to me and my children."

"Building a relationship with my worker over the months led to a feeling of understanding and trust. I felt comfortable inviting her into our home and talking which made any advice or encouragement easy to take on board. I knew that we could rely on her to be there and show up for us in our struggles as well as our triumphs."

"My son was always excited to see my worker and enjoyed the resources she brought as well as the engaged and playful way she interacted with him. It was amazing to see his skills develop as she would bring resources back at different times and so helpful to me when she would bring along simple setups that I could copy at home - balls and containers, different pieces of fabric to pull out of a tin, etc. - it made me feel like I could provide interesting experiences to him without having to buy fancy toys."

"I have had the best support and the most wonderful worker. She provided me with ongoing support and advice while continuing to make my confidence grow and flourish as a mother."

How would you describe your overall experience of working with Anglican Family Care?

Marking Scale achieved in all Questions = Very Good

100%

Do you feel like you were listened to and that your situation was understood?

100%

Would you recommend this service to others?

100%

Marking Scale - 0% - 100%: Very Good 100% Good 50% Not Good 0%

We helped more than
2,852
 vulnerable Otago
 tamariki and their
 whānau make positive
 changes to inspire hope
 for a better future.

We made
3,805
 home visits across Otago,
 making services more
 accessible, reducing
 transport costs and
 childcare barriers
 for parents.

Social Workers in
 Schools provided
 programmes to
378
 tamariki across 5
 low decile schools in
 Dunedin.

IN THE LAST **12** MONTHS

We undertook
314
 counselling or play therapy
 sessions for parents or tamariki
 to help them address trauma
 and repair their lives.

100%
 of those who completed therapy
 reported a significant
 positive change in
 their circumstances

Our Restorative
 Justice team received
377
 referrals and conducted
317
 meetings directly
 supporting victims
 of crime.

232
 Otago whānau
 received support
 through Family Start
 programme – focusing
 on health, education and
 development of
 their pēpi.

253
 whānau across Otago
 were supported by
 Home-based Family
 support service – to
 understand their child's
 needs and achieve their
 parenting goals .

THANKS TO OUR WONDERFUL COMMUNITY

We are incredibly grateful for the thriving relationships with The Anglican Diocese of Dunedin and our sisterhood network. Their investment in improving outcomes for Otago whānau and their tamariki through donations, gift-in-kind contributions, and grants is deeply appreciated.

A special thank you goes to St Hilda's Collegiate School for their commitment and generous support throughout the year, including the \$10 Challenge, which helped us refurbish our Dunedin reception area. We also extend our gratitude to St Paul's Cathedral for inviting our staff and whānau to the Hanging of the Greens and Blessing of the Christmas Tree, as well as raising funds to support our Client Assistance programme. We sincerely value the support from other Christian denominations as well.

We would like to express our heartfelt thanks to everyone who has supported us throughout the past year. This includes those who attended our Movie Night event, referrers, individual supporters, businesses, churches, and community funders. Your unwavering support has enabled us to continue providing essential services to vulnerable whānau and tamariki throughout Otago.



HOW YOU HELPED US ACHIEVE OUR GOALS!

GRANTS	\$225,270
DONATIONS	\$82,805
VOLUNTEER	259 HOURS

GRANTS AND DONATIONS

The generosity of our community over the last 12 months through a bequest, grants, fundraisers, gift-in-kind donations, individual giving, and sponsorship is sincerely appreciated, making it possible to achieve our mission - working together with Otago whānau to make change that inspires hope for a better future.

Ngā mihi nui to these Trusts and organisations who have supported us throughout the year with significant contributions.

GRANTS AND SIGNIFICANT DONATIONS

ACE Shacklock Charitable Trust	New Zealand Lottery Grants Board
Anglican Diocese of Dunedin	Otago Community Trust
Catalytic Foundation	Ray White Realty Dunedin
Central Lakes Trust	St Andrew Street Church of Christ
Dunedin City Council	St Hilda's Collegiate School
Dunedin Kia	St Mark's Anglican Church, Balclutha
Findex Dunedin	St Paul's Cathedral, Dunedin
Kingston Sedgfield (NZ) Charitable Trust	St Peter's Anglican Church, Caversham
Lion Foundation	The I.T. Team
Mercy Hospital	The Religious Society of Friends
Ministry of Justice	Tindall Foundation
New Zealand Federation of Graduate Women	Trinity Foundation Ltd
	Unifone NZ

GIFT IN KIND

Many of our gifts come from local businesses, community organisations and individuals.

AAW North Otago	Ōtakou Māori Women's Welfare League
Altrusa Club Taieri	Peninsula Bays Women's Institute
Balmacewan Lions Group	Port Chalmers Women's Institute
Beansies for Babies	Quilters and Patchworkers of Otago
Caring Families Aotearoa	Ray White Dunedin (Little Ray of Giving)
Cottonsoft Ltd	Roslyn Baptist Friendly Circle
Dunedin Curtain Bank	Rotary Club of Dunedin
Five Forks Rural Women	Rotary Club of Dunedin Central
Lions Club Of Dunedin Host	St Andrew's Maheno AAW
North Otago AAW	St John's Roslyn AAW
Oamaru Top 10 Holiday Park	The Period Place
Otago Museum	Tuapeka Gold Print Ltd
Otago Peninsula Parish	

A SNAPSHOT OF OUR YEAR



GM Mike Williams and former Anglican Trust for Women and Children (ATWC) CEO Judy Matai'a at her farewell in Tamaki Makaurau (Auckland).



A bus on the Normanby/St Clair route in Dunedin advertising how to become a caregiver.



A LEGO build from a child involved in the SWiS Lego Club.



Donna (our FMC Manager) with representatives from Rotary Dunedin Central, bringing donations at Christmas.



One of our kaimahi with tamaiti [a child] she worked alongside.



Kaimahi at Hanging of the Greens.



Students at St Hilda's market day to raise money for our Dunedin reception makeover.



Kaimahi James and Milo representing Anglican Family Care at last year's Polyfest held at the Edgar Centre.



50TH ANNIVERSARY

In November 2022, we gathered together with our friends and supporters to pay tribute to the past, celebrate the present, and embrace the future while commemorating our 50+ years of service to the Otago community at Selwyn College, Dunedin. We extend our deepest appreciation to the event sponsors, Dunedin Kia, Findex Dunedin, Mediaworks, and The I.T. Team, for their invaluable support during this significant milestone in our agency's history. We are grateful for the assistance provided by other businesses in Dunedin, including Simply Flowers & Events, Gravity Events, Ray White Dunedin, and Selwyn College, who contributed to a comprehensive hospitality package. Lastly, we express our gratitude to Damien Newell, our event MC, and Nigel Latta, our keynote speaker.



CELEBRATION DINNER



INGOINGS AND OUTGOINGS

1 July 2022 to 30 June 2023

INCOME

Total contract funding 3,451,401

Non-contract income

Donations 82,805

Grant Income 225,270

Interest Received 96,292

Misc Income 45,654

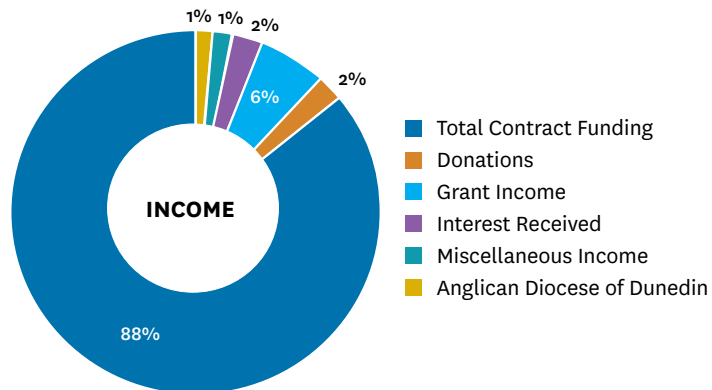
Total Non-Contract Income 450,021

Parent Body Grants

Anglican Diocese of Dunedin 40,346

Total Parent Body Grants 40,346

Total income 3,941,768



OPERATING EXPENSES

Administration, Interest and

Professional Fees 236,444

ICT 104,578

Occupancy 220,456

Specific Department Expenses 120,250

Staff Related Costs 2,977,231

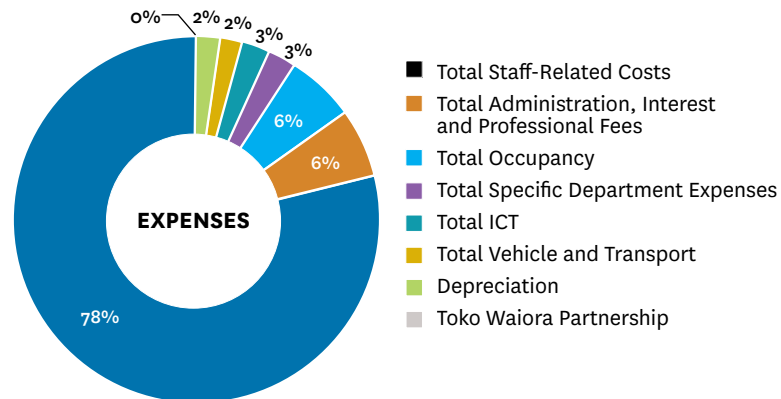
Vehicles and Transport 93,484

Toko Waiora Partnership 130

Depreciation 65,623

Total expenses 3,818,196

Surplus 123,572



NOTES TO THE SUMMARY FINANCIAL STATEMENTS

For the year ended 30 June 2023

These are the summary financial statements of Anglican Family Care Centre Incorporated (the “Trust”) for the year ended 30 June 2023.

The specific disclosures included in these summary financial statements have been extracted from the full annual financial statements dated 12 September 2023.

The full annual financial statements were approved for issue by the Trustees on 12 September 2023 and have been prepared in accordance with Tier 2 Not-For-Profit Public Benefit Entity (PBE) Financial Reporting Standards as issued by the New Zealand External Reporting Board (XRB). They comply with New Zealand Equivalents to International Public Sector Accounting Standards Reduced Disclosure Regime (NZ IPSAS with RDR) and other applicable Financial Reporting Standards as appropriate to Public Benefit Entities. A modified audit opinion has been received on the full financial statements for the year

ended 30 June 2023. The modification is a qualification that is common with other entities of a similar nature, where control over donations, fundraising and other similar revenue prior to being banked is limited. A copy of the full Trust financial statements for the year ended 30 June 2023 may be obtained by contacting the Trust on (03) 4770801.

This summary financial report cannot be expected to provide as complete an understanding as provided by the full financial statements of the Trust. This summary financial report has been examined by our auditor for consistency with the full financial statements. An unqualified audit opinion has been received. These summary financial statements were approved for issue by the Trustees on 12 September 2023.

Basis of preparation

Anglican Family Care Centre is a public benefit entity and was incorporated as a Charitable Trust in accordance with the provisions of the Charitable Trusts Act 1957. These are the summary financial statements of Anglican Family Care Centre and they comply with PBE FRS 43: Summary Financial Statements. The presentation currency is New Zealand dollars, rounded to the nearest thousand dollars. The full financial statements upon which these Summary Financial Statements are based, have been prepared to comply with the Accounting Standards Framework for Public Benefit Entities and the Financial Reporting Act 2013.

Specific accounting policies

All specific accounting policies have been applied on the same basis as those used in the full financial statements of the Trust.

SUMMARY FINANCIAL STATEMENTS

SUMMARY STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE

For the year ended 30 June 2023	2023 (\$000's)	2022 (\$000's)		2023 (\$000's)	2022 (\$000's)
Revenue	3,942	3,827	Liabilities		
Expenditure	3,818	3,757	Trade and other payables	630	648
Surplus	124	70	Total current liabilities	630	648
Other gains/(losses)	(1)	0	Total liabilities	630	648
Total comprehensive revenue and expense	123	70			
			Net assets	1,496	1,373

SUMMARY STATEMENT OF CHANGES IN TRUST FUNDS

For the year ended 30 June 2023	2023 (\$000's)	2022 (\$000's)
Total trust funds at the beginning of the year	1,373	1,303
Plus total comprehensive revenue and expense for the year	123	70
Total trust funds at the end of the year	1,496	1,373

SUMMARY STATEMENT OF FINANCIAL POSITION

As at 30 June 2023	2023 (\$000's)	2022 (\$000's)
Assets		
Cash and cash equivalents	197	301
Other current assets	1,000	563
Total current assets	1,197	864
Other investments		
Property, plant and equipment	165	179
Other non-current assets	764	978
Total non-current assets	929	1,157
Total assets	2,126	2,021

Approved on behalf of the Trustees



Chairperson
Date: 14 September 2023



Trustee
Date: 14 September 2023

SUMMARY STATEMENT OF CASH FLOWS

For the year ended 30 June 2023	2023 (\$000's)	2022 (\$000's)
Net cash from operating activities	165	123
Net cash (to) flow investing activities	(269)	46
Net (decrease)/increase in cash and cash equivalents	(104)	169
Cash and cash equivalents at beginning of year	301	132
Cash and cash equivalents at end of year	197	301



Report of the Independent Auditor on the Summary Financial Statements to the Trustees of Anglican Family Care Centre Incorporated

Our Opinion

The summary financial statements, which comprise the summary statement of financial position as at 30 June 2023, the summary statement of comprehensive revenue and expense, summary statement of changes in trust funds and summary statement of cash flows for the year then ended, and related notes, are derived from the audited financial statements of Anglican Family Care Centre Incorporated for the year ended 30 June 2023. In our opinion, the accompanying summary financial statements are consistent, in all material respects, with the audited financial statements, on the basis described in the notes to the summary financial statements.

Summary Financial Statements

The summary financial statements do not contain all the disclosures required for the full financial statements. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements and the auditor's report thereon.

The Audited Financial Statements and Our Report Thereon

We expressed a modified audit opinion on the audited financial statements in our report dated 13 September 2023.

A handwritten signature in blue ink that reads 'Audit Professionals Limited'.

Chartered Accountants
14 September 2023

Trustees' Responsibilities for the Summary Financial Statements

The Trustees are responsible for the preparation and presentation of the summary financial statements in accordance with PBE FRS-43: Summary Financial Statements.

Auditors' Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are consistent, in all material respects, with the audited financial statements based on our procedures, which were conducted in accordance with International Standard on Auditing (New Zealand) (ISA (NZ)) 810 (Revised), *Engagements to Report on Summary Financial Statements*.

Other than in our capacity as auditor we have no relationship with, or interest in, Anglican Family Care Centre Incorporated.

Restriction on Distribution or Use

This report is made solely to the Trustees as a body. Our audit work has been undertaken so that we might state to them those matters which we are required to state to them in an audit report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Trustees, as a body, for this report, or for the opinions we have formed.

Dunedin

GLOSSARY

mahi:	work
kaimahi:	staff/workers
e ngā hau e whā, tēnā koutou katoa:	to all from the four winds, I greet you all
motu:	island, grove of trees, separated
noho:	sit, remain, settle, reside
noho marae:	overnight stay on a marae
waka huia:	treasure box
kaumatua:	respected elder
kaumātua:	respected elders
tangata whenua:	people of the land
tangata tiriti:	people of the Treaty (non-Māori)
taonga:	an object or natural resource which is highly prized/treasured
manaaki whānau:	to support families
pēpi:	baby or babies aged 0-2 years
tamariki:	children aged 3 - 12 years
rangatahi:	young people aged 13 - 17 years
whanau:	family
whānau:	families

whakamana:	empowering
awhi:	support
te reo me ngā tikanga Māori:	the Māori language and cultural practices
karakia:	prayer
nāku noa, nā (name):	Yours sincerely (Two lines)
kete:	basket –in this report, it is used in the context of the skills of workers
whaea hapū:	pregnant mothers (noun + adjective)
te Tiriti o Waitangi:	the Treaty of Waitangi
te reo Māori:	the Māori language
tikanga:	correct procedure, custom, or cultural practice

Anglican Family Care
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anglicanfamilycare.org.nz
Charity Commission Number: 24152



2022-23 ANGLICAN FAMILY CARE
ANNUAL REPORT