

Strong, connected and thriving whānau and tamariki

CONTACT US

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SUPPORT US





Central Otago/ Queenstown Lakes Services



REFERRALS

You can refer yourself from our website, by email or by calling us.

You can also be referred to our services by your healthcare or education providers, legal professionals, or your community workers

AFC OFFER FREE AND VOLUNTARY SERVICES

to support parents/caregivers living in Central Otago and Queenstown Lakes, who may be facing challenges which are impacting on their family's wellbeing. Our services aim to strengthen parent/child relationships and increase skills, knowledge and confidence, so that children thrive in safe, loving environments.

We work together one on one at your pace, at your place.

We provide two services: Family Start and Home-based Family Support. Both are delivered in the home by qualified staff. Both services put babies and children at the centre of their work.

FAMILY START is a longer term service that can begin to support babies and their parents/caregivers early, before the baby's birth or in their first year.

Our FAMILY START service is available throughout Central Otago/Upper Clutha/Queenstown.

"My worker
has me
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Our HOME-BASED FAMILY SUPPORT Service works with parents/caregivers who have children between 0 and 17 years old.

HOME-BASED FAMILY SUPPORT is available in Central Otago/Upper Clutha area.

HOW DO WE WORK?

A worker will:

- visit you at home, starting with once a week, and get to know you and your family
- support you to meet the emotional and physical needs of your child/ children and understand how they are growing and changing
- help you work out what you want to achieve, change or improve, and make a plan with you to help you get there
- support you to put safety first for you and your family
- assist you to connect with other services that you may need.

WHAT YOU CAN EXPECT FROM US

Our services are:

- for all people regardless of their beliefs
- client-led: you set the goals you want to achieve for your family.

Our offices are based in Alexandra and Wanaka.